## RESEARCH ARTICLES

# Research on Meeting the Demand of the Population for A Group of Medicines Intended for the Treatment of Skin Diseases

Investigaciones para satisfacer la demanda de la población de un grupo de medicamentos destinados al tratamiento de enfermedades de la piel

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#### **Abstract**

The problem of the spread of skin diseases in Russia and abroad in the last period is quite acute. Among the reasons for the development of this group of diseases, researchers determine genetic factors, poor ecology, impaired liver function, etc. In this regard, those suffering from this group of diseases are necessarily provided with qualified medical care, and pharmacy institutions form the necessary range of drugs that can improve the standard of living of patients. For this reason, we consider it necessary to analyze the level of demand for certain drugs used for the treatment of skin diseases in the pharmacy network of Belgorod, as well as factors that allow us to assess certain aspects that affect the formation of the range of these drugs in pharmacies. The purpose of the work was defined as follows: to conduct a study of meeting the demand of the population for groups of medicines intended for the treatment of skin diseases. The conducted analysis shows the following. Drugs intended for the treatment of skin diseases are in high demand (59.09%); 22.73% of drugs are in low demand, the lack of demand was observed in 18.18% of the studied group of drugs. In this paper, recommendations were formulated to optimize the assortment policy of the World of Medicines pharmacy chain in Belgorod. Since it was determined that high demand drugs such as Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, Nitrofungin. It is for this reason that it is necessary to increase the volume of their purchases to better meet the demand of the population for these drugs. It was also revealed that it is necessary to reduce the volume of purchases of drugs, the demand for which is reduced. It is drugs such as Daktarin, Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin (they came in the results of ABCanalysis to the group C). In addition, the pharmacy should promote this group of drugs to familiarize consumers with them and offer them at a reduced price, so as not to burden the turnover of medicines and not to reduce the effectiveness of the pharmacy. The paper concluded that, according to the study, the demand for medicines used in the treatment of skin diseases is quite high. At the same time, the administration of the pharmacy chain should pay more attention to the analysis of the purchased groups of medicines in this category in order to prevent overloading the pharmacy balance with drugs, the demand for which is reduced, as this negatively affects the effectiveness of the pharmacy organization. In this regard, it is advisable to conduct an ABC analysis of the assortment groups of drugs at least once a quarter, as well as take the necessary measures to promote drugs used in the treatment of skin diseases that are in insufficient demand among the population.

**Keywords:** group of medicines, treatment of skin diseases, ABC analysis, coefficients of the breadth and depth of the assortment.

### Resumen

El problema de la propagación de enfermedades de la piel en Rusia y en el extranjero en el último período es bastante agudo. Entre las causas del desarrollo de este grupo de enfermedades, los investigadores determinan factores genéticos, mala ecología, deterioro de la función hepática, etc. En este sentido, quienes padecen este grupo de enfermedades cuentan necesariamente con atención médica calificada, y las instituciones de farmacia forman gama necesaria de medicamentos que pueden mejorar el nivel de vida de los pacientes. Por ello, consideramos necesario analizar el nivel de demanda de determinados fármacos utilizados para el tratamiento de enfermedades cutáneas en la red de farmacias de Belgorod, así como factores que nos permitan valorar determinados aspectos que inciden en la formación de la gama de estos medicamentos en farmacias. El propósito del trabajo se definió de la siguiente manera: realizar un estudio de satisfacción de la demanda de la población de grupos de medicamentos destinados al tratamiento de enfermedades de la piel. El análisis realizado muestra lo siguiente. Los medicamentos destinados al tratamiento de enfermedades de la piel tienen una gran demanda (59,09%); El 22,73% de los medicamentos son de baja demanda, la falta de demanda se observó en el 18,18% del grupo de medicamentos estudiados. En este artículo, se formularon recomendaciones para optimizar la política de surtido de la cadena de farmacias World of Medicines en Belgorod. Dado que se determinó que los medicamentos de alta demanda como Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, Nitrofungin. Es por ello que es necesario incrementar el volumen de sus compras para satisfacer mejor la demanda de la población por estos medicamentos. También se reveló que es necesario reducir el volumen de compras de medicamentos, cuya demanda se reduce. Se trata de medicamentos como Daktarin,

Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin (vinieron en los resultados del análisis ABC al grupo C). Además, la farmacia debe promover este grupo de medicamentos para familiarizar a los consumidores con ellos y ofrecerlos a un precio reducido, para no sobrecargar la rotación de medicamentos y no reducir la efectividad de la farmacia. El documento concluyó que, según el estudio, la demanda de medicamentos utilizados en el tratamiento de enfermedades de la piel es bastante alta. Al mismo tiempo, la administración de la cadena de farmacias debe prestar más atención al análisis de los grupos de medicamentos comprados en esta categoría para evitar sobrecargar el saldo de la farmacia con medicamentos, cuya demanda se reduce, ya que esto afecta negativamente al eficacia de la organización farmacéutica. En este sentido, es recomendable realizar un análisis ABC de los grupos de surtido de medicamentos al menos una vez al trimestre, así como tomar las medidas necesarias para promover los medicamentos utilizados en el tratamiento de enfermedades de la piel que tienen una demanda insuficiente entre la población.

**Palabras clave:** grupo de medicamentos, tratamiento de enfermedades de la piel, análisis ABC, coeficientes de amplitud y profundidad del surtido.

### Introduction

If we consider the range of modern pharmacies, we can see that along with medicines prescribed by doctors for acute respiratory infections, influenza, allergies and other diseases, one of the leading places is occupied by drugs that allow patients to relieve symptoms or cope with skin diseases (Kobzar, 2014). The etiology of such diseases has a fairly wide range, in this regard, the group of these drugs is also numerous.

Today, pharmaceutical manufacturers offer patients a wide range of medicines of this group, and pharmacy organizations can present them at their exhibition expositions in a fairly wide range. However, a very important aspect here is the reliance on the demand of the population for these drugs: the study of the demand for these drugs will allow the pharmacy to meet the demand of the population for them, as well as make the pharmacy more cost-effective, since the demand for the presented drug range increases the turnover of drugs in the pharmacy and the level of its profit (Mnushko & Timanyuk, 2006).

The purpose of the study is to conduct a study of meeting the demand of the population for a group of medicines intended for the treatment of skin diseases.

## **Materials and Methods**

The analysis was carried out on the materials of the pharmacy network "World of Medicines", which operates in Belgorod. In the process of writing the work, the calculation method, the graphical method, and the comparative method were used.

## **Results**

According to the Russian population morbidity data, about 11.4% of the Russian population suffers from acute and chronic skin diseases. The peculiarity of such diseases is that they are aggravated by various factors (stress, weather conditions, contact with various allergens, etc.). For this reason, today the pharmaceutical market offers consumers medicines of a complex scope of action used for the treatment of skin diseases that can take into account certain negative factors of the development of the disease (Tarasevich et al., 2013).

One of the areas of analysis is demand analysis (Samosenkova & Maksimkina, 2009). The analysis of the demand for drugs sold in the pharmacy network "World of Medicines" in Belgorod was carried out. The results of the analysis were summarized in a table. The data indicate that the demand for medicines used for the treatment of skin diseases is quite high, as evidenced by the data shown in table 1.

**Table 1.** Analysis of the demand for medicines intended for the treatment of skin diseases

Nº п/п	Name of the medicinal product	Demand		
·	•	High		
1	Abisib			
2	Avekort	High		
3	Adolen	Small		
4	Alorom	High		
5	Ammifurin	Lack of demand		
6	Argosulfan	High		
7	Batrafen	Small		
8	Berestin	High		
9	Belosalic	Small		
10	Bramisil	High		
11	Hiporhamin	High		
12	Daktarin	Lack of demand		
13	Kalanchin	High		
14	Candiderm	Small		
15	Camadol	High		
16	Lomaherpan	High		
17	Metrogyl	High		
18	Nitrofungin	Lack of demand		
19	Powercort	Small		
20	Terbix	High		
21	Cinocap	High		
22	Erazaban	Lack of demand		

Table 1 shows that in most cases, the demand for medicines intended for the treatment of skin diseases is high. The structure of demand for the studied group of drugs is presented in Table 2 and in Figure 1.

Table 2. The structure of demand for medicines intended for the treatment of skin diseases

Total		otal	Strong de	mand	Small demand		Lack of demand	
	abs.	share,%	abs.			share,%	abs.	share,%
	22	100,0	13	59,09	5	22,73	4	18,18

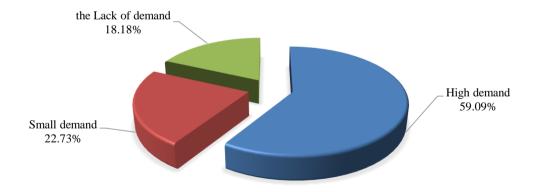


Fig. 1. Structure of price categories of medicines intended for the treatment of skin diseases

Based on Figure 1, it can be argued that drugs intended for the treatment of skin diseases are in high demand (59.09%); 22.73% of drugs are in low demand, and 18.18% of the studied group of drugs were not in demand.

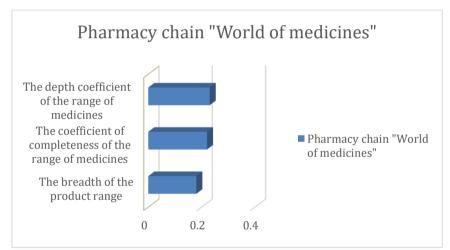
#### **Discussion**

In the course of the study, we calculated a number of indicators that could describe the range and pricing policy in numerical terms (Telnova & Gildeeva, 2007).

It is necessary to analyze a number of coefficients that allow us to characterize the assortment (http://www.alppp.ru). Table 3 shows the coefficients of indicators of the range of medicines intended for the treatment of skin diseases.

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Inhia	Coefficients	of accortn	nent indicators
Table 3.	Cocincionis	or assoru	nent mareators

No	Formula for calculating product range	Pharmacy chain "World of medicines"
	indicators	
1	The breadth of the product range	0,18
	$B=B_{fact}/B_{base}$ .	
2	The coefficient of completeness of the range	0,22
	of medicines $(K_p) K_p = P_f/P_6$	
3	The depth coefficient of the range of	0,23
	medicines ( $K_g$ ) $K_g = \Gamma_f / \Gamma_b$	
1	The structure of the assortment	15,60
	Share $\% = A_g/A_0*100\%$	
2	The degree of updating $(Y_0)$	0,13
	$y_0 = m/A_0$	



**Fig. 2.** Indicators of the coefficient analysis of the range of medicines used in the treatment of skin diseases sold in the pharmacy network "World of Medicines»

Based on the conducted research, when calculating the assortment indicators, it was revealed that the breadth of the assortment was 0.18. This coefficient should be > 1 (Shirokova, 2015), the result does not meet the standard.

The coefficient of completeness of the range amounted to 0.22 that corresponds to the norm (the norm of KP>1).

The depth ratio range was 0.23, which does not meet the criterion value (Kg>1) (Yagudina et al., 2017).

The coefficient of the product range structure was 15.60%.

The coefficient of the degree of renewal was 0.13.

Also, to analyze the demand for medicines, it is necessary to conduct an ABC analysis of the range of medicines intended for the treatment of skin diseases sold in the network of pharmacies "World of Medicines" in Belgorod.

There are successive stages of ABC analysis (Yakovleva & Biteryakova, 2005):

- 1. The determination of:
- the period of the analysis was made;
- the structures in which the analysis was carried out;

- analyzed objects-drugs used in the treatment of skin diseases.
- 2. The list of medicines consumed during the analyzed period in the corresponding organizational structure was compiled and the purchase prices were indicated.
  - 3. The amount of each of the consumed medicines was determined.
- 4. The total financial costs of the health care facility for each consumed drug for the period were calculated.
  - 5. Medicines were ranked in descending order of their costs.
- 6. The share of costs for each drug as a percentage of the total cost of medicines and the share with the cumulative total (cumulative percentage) were calculated sequentially for all medicines included in the analyzed ranked list.
- 7. Groups of drugs were allocated according to the sum of all costs for their purchase: A-80% of costs; B-15%; C-5%. In group A, as a rule, there are from 10 to 20% of all consumed medicines, in group B-another 10-20%, in group C-60-80%. Based on the Pareto principle, controlling the consumption of medicines belonging to group A can significantly affect the rationality of spending financial resources.

Calculations based on the ABC analysis method for the 3rd quarter of 2020 are presented in Table 4.

**Table 4.** Ranking of drugs used for the treatment of skin diseases, according to the ABC analysis

<b>Table 4.</b> Ranking of drugs used for the treatment of skin diseases, according to the ABC analysis								
№	Name of the	Sales volume, RUB.			Total for	Share	Semi-	Group
	drug	T1	T.1 A ( G : 1		the	in	invariant,	ABC
		July	August	September	quarter,	turnov	%	
					RUB.	er, %		
1	Argosulfan	3564,00	2339,00	2821,00	8724,00	14,36	14,36	A
2	Belosalic	0,00	2778,00	4080,00	6858,00	11,29	25,65	A
3	Avekort	2136,80	1479,50	3197,50	6813,80	11,21	36,86	A
4	Cinocap	2006,70	941,00	1569,80	4517,50	7,43	44,29	A
5	Candiderm	1246,00	1371,30	1639,00	4256,30	7	51,29	A
6	Alorom	0	1673,00	2383,00	4056,00	6,67	57,96	A
7	Lomaherpan	936,20	978,70	1966,40	3881,30	6,39	64,35	A
8	Metrogyl	1090,40	1193,70	1372,00	3656,10	6,02	70,37	A
9	Nitrofungin	560,00	1567,50	1120,00	3247,50	5,34	75,71	A
10	Powercort	726,00	1019,00	1092,00	2837,00	4,67	80,38	В
11	Terbix	1056,20	950,80	342,70	2349,70	3,87	84,25	В
12	Kalanchin	735,40	470,60	547,90	1753,90	2,89	87,14	В
13	Erasaban	684,80	943,70	0,00	1628,50	2,68	89,82	В
14	Abisib	850,00	686,00	0,00	1536,00	2,53	92,35	В
15	Daktarin	563,00	690,00	230,00	1483,00	2,44	94,79	С
16	Adolen	350,00	235,00	200,00	785,00	1,29	96,08	С
17	Camadol	255,00	255,00	85,00	595,00	0,98	97,06	С
18	Ammifurin	0,00	0,00	545,00	545,00	0,9	97,96	С
19	Bramisil	0,00	240,00	240,00	480,00	0,79	98,75	С
20	Batrafen	180,00	190,00	0,00	370,00	0,6	99,35	С
21	Berestin	255,00	0,00	0,00	255,00	0,42	99,77	С
22	Hiporhamin	0,00	35,00	105,00	140,00	0,23	100	С

Demonstrate the sequence analysis of the range by the method of AVS on the example of the drug Metrogyl:

1. Determine the amount of sales of drugs for the 3rd quarter in € total amount in the group of drugs intended for the treatment of skin diseases:

1090,40 + 1193,70 + 1372,00 = 3656,10 RUB;

2. Determine the proportion of total turnover attributable to the sales amount of each HP, in percent:

3656,10 \* 100% / 60768,60 = 6,02%;

3. We rank the sales shares: from the maximum sales share to the minimum;

4. Calculate the cumulative sum of the sales shares (in %) by adding the following successively to the first share:

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14,36 + 11,29 + 11,21 + 7,43 + 7 + 6,67 + 6,39 + 6,02 = 70.37\%:
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5. According to the calculations we draw conclusions about what drugs Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, the last time are 75,71% of the total share in turnover. They can be attributed to the Group of goods A.

The drugs Powercort, Terbix, Kalankhin, Erasaban, Abisib account for 16.64% of the total share in the turnover. They can be attributed to the product Group B.

Drugs - Daktarin, Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin leave of 7.65 of the total share in turnover. These are Group C products.

With the help of the analysis, the following conclusions can be drawn:

- 1) The most significant activities of the organization should be directed to the purchase and sale of Group A drugs (Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, Nitrofungin);
- 2) it is Necessary to reduce costs in other areas by eliminating unnecessary functions and types of work (in particular, decrease / stop buying drugs group (Daktarin, Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin), and recommended active efforts to promote these "stale" products. For example, holding various events to build customer loyalty, promotions, discounts in pharmacies.

#### Conclusions

The conducted analysis shows the following. Drugs intended for the treatment of skin diseases are in high demand (59.09%); 22.73% of drugs are in low demand, the lack of demand was observed in 18.18% of the studied group of drugs.

Analysis of the main indicators of the range of drugs used in the treatment of skin diseases revealed that almost all indicators are below the critical values.

In the work, an ABC analysis was carried out. According to the calculations, the preparations Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, the last time are 75,71% of the total share in turnover. They can be attributed to the Group of goods A.

The drugs Powercort, Terbix, Kalanchin, Erasaban, Abisib account for 16.64% of the total share in the turnover. They can be attributed to the product Group B.

Drugs Daktarin, Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin leave of 7.65 of the total share in turnover. These are Group C products.

Recommendations for optimizing the assortment policy of the World of Medicines pharmacy chain in Belgorod are formulated.

- 1) High demand drugs such as Argosulfan, Belosalic, Avekort, Cinocap, Candiderm, Alorom, Lomaherpan, Metrogyl, Nitrofungin. It is for this reason that it is necessary to increase the volume of their purchases to better meet the demand of the population for these drugs.
- 2) It is necessary to reduce the volume of purchases of drugs, the demand for which is reduced. It is drugs such as Daktarin, Adolen, Camadol, Ammifurin, Bramisil, Batrafen, Berestin, Hiporhamin (they came in the results of ABC-analysis to the group). In addition, the pharmacy should promote this group of drugs to familiarize consumers with them and offer them at a reduced price, so as not to burden the turnover of medicines and not to reduce the effectiveness of the pharmacy.

Accordingly, according to the study, the demand for medicines used in the treatment of skin diseases is quite high. At the same time, the administration of the pharmacy chain should pay more attention to the analysis of the purchased groups of medicines in this category in order to prevent overloading the pharmacy balance with drugs, the demand for which is reduced, as this negatively affects the effectiveness of the pharmacy organization. In this regard, it is advisable to conduct an ABC analysis of the assortment groups of drugs at least once a quarter, as well as take the necessary measures to promote drugs used in the treatment of skin diseases that are in insufficient demand among the population.

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